

September 15, 2023

I am pleased to announce that LutherCare Communities has once again been awarded a three-year accreditation from the Commission on Accreditation of Rehabilitation Facilities (CARF Canada) for our assisted living, independent senior living, community housing, personal supports services, and governance standards.

CARF is an independent, non-profit accreditor of health and human services that enhances the lives of people served worldwide. The accreditation process applies CARF's internationally recognized standards during a site survey conducted by peer surveyors.

In its letter to inform us of our standing, CARF states that "this achievement is an indication of your organization's dedication and commitment to improving the lives of the persons served. Your organization should take pride in achieving this high level of accreditation". Its review highlighted numerous areas of strength including leadership, dedicated Team Members, quality of service, the high level of resident satisfaction, strong connection and standing with the business community, our efforts with respect to diversity and inclusion, succession planning, communication between residents and Team Members, the amenities we provide to support seniors, and our actions during the COVID-19 Pandemic.

This is a major achievement for our organization, and it could not have been accomplished without the support of our dedicated Team Members. I want to take this opportunity to extend a sincere thank you for all your work during the accreditation process, and every day, for your dedication to providing excellence in care, shelter, and support in a nurturing Christian environment for all entrusted to our care.

Gabe Lafond

Chief Executive Officer, LutherCare Communities

