



**PROVIDING
EXCELLENCE**
IN CARE, SHELTER
AND SUPPORT
SINCE 1955

COMMUNITY REPORT 2023



CONTENTS

- 1 LutherCare by the Numbers
- 2 A Word From Our CEO
- 3 A Word From Our Board Chair
- 4 Strategic Priorities
- 5 Out in the Community
- 7 Luther Special Care Home
- 8 Infrastructure Investments
- 9 Accreditation
- 10 Mission & Spiritual Care
- 11 LutherCare Foundation
- 12 Programs & Services

“My mother lived in a LutherCare retirement community for many years. When the suite next to her became available, I moved in! I have lived here for 28 years now. The community and Team Members here are incredible. This is home! ”

- LutherCare Communities Independent Living Resident



VISION

A safe and caring
Continuum of Living™ for all.

MISSION

To provide excellence in care, shelter
and support in a nurturing Christian
environment for all entrusted to our care.

VALUES



Compassionate Care



Excellence in
Serving



Inclusion and Belonging



Integrity

LUTHERCARE BY THE NUMBERS

1100



Residents and clients

1



LutherCare Foundation

500+



Team Members

555

suites



Independent Living:
Luther Heights
Luther Riverside Terrace
Luther Tower
Luther Place Outlook
Trinity Tower

54

suites



Intermediate Care:
Luther Heights ICH
Luther Riverside Terrace ICH
Luther Tower ICH

126

beds



Long Term Care:
Luther Special
Care Home

30

Units



Affordable Living:
Luther Family Housing

11

Locations



**Group Living
Communities:**
11 Group Homes
in Saskatoon

2

Internal Services



Mission & Spiritual Care
Spiritual Care
Advocate Services

3

Support Services



Home Support:
Home Help
Wellness
Footcare

2

Day Programs



Seniors Programming:
Specialized Dementia &
Alzheimer's Programming
Community Day Program



A WORD FROM OUR CEO

During the past year, LutherCare Communities has continued to evolve and grow in pursuit of our mission of providing excellence in care, shelter and support for seniors in Saskatchewan. This extends to giving back to our community by holding food drives for the Open Door Society, donating to TeleMiracle and the Salvation Army, as well as honoring our commitment to diversity and inclusion by partaking in community events like the annual Saskatoon Pride Parade and participating in orange shirt day events to commemorate National Day for Truth and Reconciliation. As we move forward, I am excited for the bright future ahead as we continue to surpass our goals to achieve our vision of providing a safe and caring Continuum of Living™ for All.

GABE LAFOND, PRESIDENT & CHIEF EXECUTIVE OFFICER



A WORD FROM OUR BOARD CHAIR

LutherCare Communities has had a tremendous year. With the inaugural development of a five-year strategic plan, there is a lot to look forward to when it comes to LutherCare's potential in growing to continue meeting the needs of those entrusted to our care. On behalf of the Board of Directors, we are proud and committed to providing LutherCare's strong leadership team with guidance and expertise through a diverse board to help lead LutherCare into the future.

Monica Kreuger, Board Chair

LUTHERCARE BOARD MEMBERS



**David Kirton,
Vice-Chair**



**Dennis Serfas,
Secretary**



Jenny Basran



Monte Gorchinski



Brenda Ledding



Betty Mutwiri



Paul Rosten



Rachael Steinke



Randy Touet



**Judy Parker
ELCIC Representative**

LUTHERCARE STRATEGIC PRIORITIES



Quality of Living



Impactful
Partnerships



Innovation in
Talent



Organizational
Stewardship



National Day For Truth and Reconciliation

In honour of National Day For Truth and Reconciliation, Team Members of LutherCare Communities wore orange shirts as a symbol of our commitment to honouring the past and fostering a better future.



Luther Season of Care

Over the holiday season, LutherCare Communities held its second annual Luther Season of Care initiative! Residents and Team Members throughout our communities organized a food drive benefiting the Westside Community Centre.



OUT IN THE COMMUNITY

Annual Pride Parade

As part of LutherCare's commitment to inclusion and belonging, Team Members and residents proudly participated in the annual Saskatoon Pride Parade.



TeleMiracle

In the spirit of giving, the Saskatchewan Synod of the ELCIC and LutherCare Communities have been working together to support the 2024 TeleMiracle fundraiser. Members of both communities showed support by purchasing helping hands and holding various fundraisers to raise a total of \$4,820.



Saskatchewan Economic development Summit

Members of LutherCare Communities' leadership, including Monica Kreuger, Board Chair; Gabe Lafond, CEO; and Kim McKechney, COO attended the Saskatchewan Economic Development Alliance Summit to explore opportunities for sustainable growth in Saskatchewan and develop impactful partnerships.



Annual Diversity Awards

LutherCare Communities was honoured to be recognized as a finalist for the Saskatoon Open Door Society's (SODS) Partner of the Year Award! This award recognizes an employer that has partnered with the SODS team in promoting services and opportunities to their client network of refugees and recent immigrants in 2023.



OUT IN THE COMMUNITY

National Philanthropy Day

At the Annual Philanthropy Day luncheon, resident of LutherCare Communities' Luther Tower, the late Joan Acton received an award accepted by her daughter, Rebecca for her legacy gift to LutherCare.



Non-Profit Governance 360 Summit

LutherCare was proud to be a part of the BoardBe inaugural Non-Profit Governance360 Summit on March 7th. The summit marked the beginning of a vital dialogue for nonprofits, and we are excited to continue this conversation in the future. Non-profits play a pivotal role in our society, driving positive change and making a real difference in the lives of many.





LUTHER SPECIAL CARE HOME

"I really value LSCH. I don't know where I would be without it and I don't think there is a better place out there. I love it here."

-LSCH Resident

Luther Special Care Home was founded in 1955 as LutherCare's first community, and currently provides 24-hour care to seniors requiring long-term care and dementia care. I have seen first-hand the incredible dedication of our Team Members to providing the highest quality of care and support for our residents and their loved ones. The commitment our Team Members show every day to our vision, mission, and values and our demonstrated history as an organization to serving those in need is something we can be proud of.

KIM MCKECHNEY, CHIEF OPERATING OFFICER



Luther Heights



**Luther Riverside
Terrace**



Luther Tower



Luther Place



Trinity Tower

INFRASTRUCTURE INVESTMENTS

“The support we receive here is a wonderful daily gift. Luther Heights is truly a place of safety, warmth, and comfort!”

-Luther Heights Resident

As an organization with a resident first focus, capital improvements to our housing communities are crucial to the success of our operations. From suite modernization to generator renewals, elevator upgrades and more, LutherCare remains committed to providing the highest quality of care and support to our residents. As we continue to make improvements to our communities, LutherCare remains committed to taking action based on feedback from our valued residents, their families and our Team Members.

RICHARD LUNGAL, CHIEF FINANCIAL OFFICER



carf INTERNATIONAL

*A Three-Year Accreditation is issued to
LutherCare Communities*

ACCREDITATION



**ACCREDITATION
CANADA**



LutherCare has once again been awarded a three-year accreditation from the Commission on Accreditation of Rehabilitation Facilities (CARF Canada) for our assisted living, independent senior living, community housing, personal supports services, and governance standards. CARF is an independent, non-profit accreditor of health and human services that enhances the lives of people served worldwide. Luther Special Care Home and Seniors Centre is accredited under Accreditation Canada. Meeting the accreditation standards speaks to the incredible care and support provided by our Team Members daily. It is this work ethic that allows us to continue to remain a leader in support for all entrusted to our care. Thank you, Team Members!

CHAD OKRAINETZ, CHIEF PEOPLE OFFICER



MISSION & SPIRITUAL CARE

"The spiritual care at LutherCare is truly wonderful. When my mother was going through the final stages of her life, the chaplains brought her and our family so much comfort. We are so grateful to the spiritual care team for their support."

-LutherCare Family Member

In 2023, the Mission & Spiritual Care Division launched LutherCare's refocused values in preparation for Mission Week and the five-year strategic plan. At LutherCare our sense of purpose is guided by our vision, mission, and values which remind us that the work we do here, MATTERS. It matters to our residents and their families. It matters to our colleagues, to the whole team who work hard to make our mission, vision, and values come alive. Our refocused values are an integral part of our future ethics program, which will help guide ethical decision making in LutherCare.

REV. LORI JAMES, DIRECTOR OF MISSION & SPIRITUAL CARE



LUTHERCARE FOUNDATION

“My hope is that you consider making a gift to the LutherCare Foundation, because I have seen first-hand the impact it makes!”

-LutherCare Foundation Donor

Donations to the LutherCare Foundation contribute to providing and improving many aspects of our Continuum of Living™. Fundraising events like the Power Breakfast, Christmas Appeal, Stair Climb Challenge, and Nice as Pie provided residents with upgrades such as an Obie Projector, ceiling track installation, and general equipment updates. It is through the generous support of our donors that LutherCare can continue to strive for excellence in meeting the needs of those entrusted to our care. Thank you for supporting the LutherCare Foundation!

JAY RICHARDS, FUND DEVELOPMENT COORDINATOR

Spiritual Care

LutherCare's Mission & Spiritual Care department provides spiritual and emotional support for residents, family, and Team Members, regardless of religious background or spiritual beliefs.



Luther Family Housing

Luther Family Housing consists of 30 three-bedroom townhouse units, available to families through affordable monthly rent. 20 of the units are two-story townhouses, and 10 are wheelchair-accessible bungalows.



Luther Seniors Centre

Luther Seniors Centre offers a community day program each weekday from 9:30 AM to 3:30 PM for adults with Alzheimer's Disease or related Dementia.



PROGRAMS & SERVICES

Home Help

Home Help, a service of LutherCare Communities, provides home care services throughout the city of Saskatoon. Home Help enables clients to thrive by providing them with the services needed to maintain a healthy and independent lifestyle in the comfort of their own home.



Advocate Services

Advocate Services through social workers offers emotional support, solution focused counselling and practical assistance to residents and their families.



Group Homes

LutherCare Communities operates several group homes for individuals with intellectual and physical disabilities.



“I love it here. I wouldn’t
want to be anywhere
else!”

- Luther Special Care Home Resident





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